

Lending Products

For information on how your loan or credit account operates, including how interest is applied, refer to your specific loan contract.

Transaction and Service Fees and charges

Your loan or credit facility may be subject to transaction and service fees depending on use.

Transaction fees

Transaction fees are charged monthly on the last day of the month and upon closure of the account.

Fee	Description	Allowance	Frequency
Line of Credit and Business Line of Credit accounts:			
Bank cheque fee	Applies to each over the counter bank cheque withdrawal.	\$9.00	Per bank cheque
Cheque deposit	Applies to each cheque deposited to your account.	\$0.25	Per cheque deposited
Cheque drawn	Applies to each cheque drawn on your account.	\$0.80	Per cheque drawn
Deposit bagged coin	Applies to each over the counter bagged coin deposit.	1.00% of the total bagged coin amount deposited	Per deposit
Deposit unbagged coin	Applies to each over the counter unbagged coin deposit.	2.00% of the total bagged coin amount deposited	Per deposit
EFTPOS Fee (with or without cash out)	Applies to each EFTPOS transaction where you press the 'debit' option using your Visa card.	\$0.70	Per EFTPOS transaction
Greater Bank ATM balance enquiry	Applies to each balance enquiry performed at one of our ATM's.	\$0.50	Per balance enquiry
Greater Bank ATM withdrawal	Applies to each withdrawal performed at one of our ATM's.	\$0.70	Per ATM withdrawal
Over-the-counter BPAY® (OTC)	Applies to each over the counter BPAY Payment you request.	\$1.00	Per OTC BPAY Request
Overseas ATM	Applies to each overseas ATM withdrawal.	\$5.00 plus 3.00% of the AUD amount	Per overseas ATM withdrawal

Over-the-counter (OTC) withdrawals	Applies to each over the counter withdrawal.	\$2.25	Per OTC withdrawal
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The following monthly fee allowances apply to transaction fees on your account, as indicated.

Fee	Description	Allowance	Frequency
Business Line of Credit accounts:			
Monthly Fee Allowance	A monthly fee allowance applies to transaction fees with your account.	\$3.00	Per month
Monthly Fee Rebate	An additional monthly fee allowance of \$3.00 applies to transaction fees with your account for each whole \$1,000 held in your account, based on the minimum monthly balance in each calendar month.	\$3.00	Per month
Monthly Fee Allowance (Charity or Community Based organisation)	All charity or community-based organisations will have their transaction fees waived each month.	Unlimited	Per month

Third party fees and charges

Payable when you make a cash withdrawal or balance enquiry using an ATM not operated by Greater Bank. You are notified of the fees by the operator at the time of the transaction.

Service fees

The following service fees and charges apply to your account, as indicated, and are debited from your account at the time a service is provided or the transaction takes place.

Fee	Application	Amount	Frequency
All Greater Bank accounts:			
Bank transfer fee	Applies when an amount is processed on your behalf to an account in our name from another financial institution to enable us to credit your account.	\$8.00	Per transfer
Bulk coin purchase fee	Applies when you request us to source bulk coin from our existing branch supply.	\$2.00	Per transaction
Bulk coin purchase fee - External order	Applies when you request us to source bulk coin from an external supplier.	\$8.00	Per bag
Consumer Credit Card, Business Credit Card, Line of Credit and Business Line of Credit accounts:			
Foreign currency deposit fee	Applies when you request us to deposit into your account and we need to convert foreign cash or foreign traveller's cheques into Australian dollars.	\$5.00	Per transaction
Information fee - Search	Payable when we provide information or copies relating to your account to you or someone else that relates to your account.	\$20.00	Per request

Unclaimed monies fee	Applies when your account has had no transactions (other than government charges or interest) processed during the last three years.	\$30.00	Per account
International currency draft	Applies when you request us to send a Financial Institution Cheque to a nominated party for an amount in a currency other than Australian dollars.	\$15.00	Per transaction
Payment service creation fee	Applies when you request us to create scheduled payment or 3 rd party payment to an account at another financial institution (excluding credit cards).	\$2.50	Per request
Stop payment fee	Applies when you request us to stop a payment: on a cheque drawn on your account; and/or on a Financial Institution cheque.	\$7.00	Per cheque
Telegraphic transfer - Outward transfer in Australian Currency	Applies when you request us to send an amount in Australian dollars electronically to an account overseas.	\$47.50	Per transfer
Telegraphic transfer - Outward transfer in Foreign Currency	Applies when you request us to send an amount in a currency other than Australian dollars electronically to an account overseas.	\$30.00	Per transfer
Telegraphic transfer trace	Applies when you request us to trace a telegraphic transfer.	\$80.00 estimate only	Per trace
Foreign currency conversion fee	Applies when you make a transaction in a foreign currency or in AUD when you are: outside of Australia; or in Australia where the merchant or financial institution that processes the transaction is located outside of Australia.	3.00% of the value of the total transaction amount in AUD	Per foreign currency transaction
Replacement card fee - within Australia	Applies when a replacement card is issued on your account within Australia	\$7.00	Per card
Replacement card fee - overseas	Applies when a replacement card is issued on your account when overseas.	\$100.00	Per card

All loan and credit accounts:

Cheque copy fee	Applies when your request a copy of a cheque.	\$15.00	Per cheque
Direct debit dishonour fee	Applies when a direct debit dishonours on your account.	\$8.00	Per direct debit dishonour

Home Loan, Business Term Loan, Personal Loan, Line of Credit and Business Line of Credit accounts:

EFT transaction fee (outward RTGS)	Applies when you request us to transfer same day an amount to an account at another Financial Institution by the Real Time Gross Settlement system.	\$20.00	Per transaction
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Line of Credit and Business Line of Credit accounts:

Cheque honour fee	Applies where we have honoured a cheque on your account due to insufficient funds.	\$5.00	Per cheque honoured
Cheque notify fee - Customer service	Applies when we contact you to notify that you need to deposit funds into your account to enable the cheque presented to be honoured.	\$20.00	Per request
Dishonour cheque fee	Applies where we have dishonoured a cheque that has been drawn on your account.	\$15.00	Per cheque dishonoured

How you can move money into your account

- Online and mobile banking
- Direct credit access (via BSB and Account Number or PayID™[^])
- Over the counter at a branch.

Using your account (depending on your loan or credit facility type)

- Online and mobile banking
- Visa Debit or Credit card (with access to contactless including Apple Pay* and Google Pay™⁺)
- EFTPOS
- BPAY®[#]
- Osko by BPAY®[#]
- Over the counter at a branch
- Using a chequebook (if a cheque facility was attached to your account before 1 March 2021 or your account is a Business Line of Credit account).

Daily transaction limits

The following daily transaction limits apply to Greater Bank accounts, as indicated. Where the daily limit is "per customer", the total daily limit applies to you as an individual, regardless of the number or types of accounts you hold.

Transaction type	Daily limit
Cash withdrawal over the counter/ <i>cash advance</i> at any Greater Bank branch per account	\$2,500.00
Cash withdrawals via ATM/ EFTPOS cash out/ <i>cash advance</i> within Australia per card, including any combination of: <ul style="list-style-type: none"> • ATM/ EFTPOS cash out • Visa Manual Cash Disbursements • Cash-like transactions e.g. credit from PayPal 	\$1,500.00
Purchase limit per card (EFTPOS and VISA)	\$10,000.00
Third party payments and one-off payments processed over the counter at any Greater Bank branch per payment	\$50,000.00
Osko by BPAY® per customer	\$5,000.00
Online banking per customer: <ul style="list-style-type: none"> • BPAY® Payments • Internal "Pay Someone" transfers between Greater Bank accounts • External "Pay Someone" transfers to non-Greater Bank accounts 	\$25,000.00 \$25,000.00 \$25,000.00

About this document

This product schedule details additional terms and conditions that apply to loan and credit accounts with us and the use of payment facilities with such accounts.

This schedule does not contain all the terms and conditions that apply to such accounts and/or the use of payment facilities. You'll also need to read other documents to understand all the terms and conditions that apply, including the Banking General Terms and Conditions and your loan or credit agreement and loan or credit terms and conditions (as applicable).

You agree that by opening an account with us you will be bound by these terms and conditions and the terms and conditions of those other documents.

If any term in this schedule is inconsistent with the terms and conditions of the Banking General Terms and Conditions, this schedule prevails to the extent of the inconsistency, unless the term relates to a payment facility in which case the Banking General Terms and Conditions prevail to the extent of the inconsistency.

If any term in this schedule or the Banking General Terms and Conditions is inconsistent with the other terms and conditions that apply to your loan or credit facility (e.g. your loan or credit agreement and your loan or credit terms and conditions), those other terms and conditions prevail to the extent of the inconsistency, unless the term relates to a payment facility in which case this schedule and the Banking General Terms and Conditions prevail to the extent of the inconsistency.

Get in touch

Call our contact centre on **13 13 86** between Monday–Friday 8:00am–6:00pm and Saturday 8:00am–1:00pm.

Visit a branch or our website at greater.com.au

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You should review the relevant payment facility terms and conditions available on our website before deciding whether a service is appropriate for your personal circumstances.

Head Office: 103 Tudor Street Hamilton NSW 2303

PO Box 173 Hamilton NSW 2303 **T** 13 13 86 **F** 02 4921 9112

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