

## Ultimate Access

Use the **Ultimate Access** account for easy access to your money: make transactions or payments, or accept funds from another account.

No monthly account keeping fee when you deposit, from an external account, over \$2,000.00 each calendar month (like your pay).

The Ultimate Access account doesn't earn interest.

### Features

- No monthly account keeping fee, if you deposit over \$2,000.00 per month (for example your pay)
- Convenient access (branch, ATM, debit card and online banking)
- Visa Debit card with access to Visa Pay Wave, EFTPOS, Apple Pay and Google Pay™+
- Six monthly statements, or more frequently if requested
- Sign up for SMS and email alerts
- Access to Visa Offers at [greater.com.au](http://greater.com.au)
- Enhanced online security with Visa Secure
- Chequebook (if a cheque facility was attached to your account before 1 March 2021).

### Eligibility

To open an Ultimate Access account, you must be in Australia and have an Australian residential address. You need to be able to verify both your identity and residential address.

To keep an Ultimate Access account open, you must continue to have an Australian residential address.

### Using your account

Access all transactions on your account via online banking.

We generally issue your statement every six months, or more frequently if requested.

You need at least \$1.00 in your account to keep it open.

### How you can move money into your account

- Online and mobile banking
- Direct credit access (via BSB and Account number or PayID\*)
- Osko# by BPAY®
- Over the counter at a branch.

### How you can make payments

- Online and mobile banking
- Visa Debit card (with access to contactless including Apple Pay and Google Pay™+)
- BPAY®
- Osko# by BPAY®
- Automatic payments (direct debits, schedule payments)
- Using a chequebook (if a cheque facility was attached to your account before 1 March 2021)
- Using a third party i.e. another financial institution
- Over the counter at a branch.

## How to close your account

1. Contact us by phone or email, or visit us in a branch for a withdrawal form
2. Return the completed form
3. Destroy all cards and unused cheques.

## Fees and charges

Avoid transaction fees if your account receives at least \$2,000.00 from an external account.

If you don't qualify for fee free transactions, the transaction fees outlined below could apply.

### Transaction fees

If your account doesn't meet the conditional requirements then Transaction fees will apply. Transaction fees are charged monthly on the first day of the following month and upon closure of the account.

Transaction type	Fee
Over-the-counter withdrawals	\$2.25
Greater Bank ATM withdrawal	\$0.70
Greater Bank ATM balance enquiry	\$0.50
EFTPOS Fee (with or without cash out)	\$0.70
Over-the-counter BPAY	\$1.00
Deposit bagged coin	1.00% of the total amount deposited
Deposit unbagged coin	2.00% of the total amount deposited
Bank cheque fee	\$9.00
Cheque drawn	\$0.80
Overseas ATM	\$5.00 plus 3.00% of the AUD amount
Cheque deposit	\$0.25

### Third party fees and charges

Payable when you make a cash withdrawal or balance enquiry using an ATM not operated by Greater Bank. You are notified of the fees by the operator at the time of the transaction.

## Service charges

These fees and charges are debited from your account at the time a service is provided or the transaction takes place.

Charge type	Fee
Information fee	\$20.00 plus \$1.00 per page
Bank transfer fee	\$8.00
Bulk coin purchase fee	
External order	\$8.00
Existing branch stock	2.00% of total value (minimum \$2.00)
Direct debit dishonour fee	\$8.00
Foreign currency deposit fee	\$5.00
Foreign currency conversion fee	3.00% of the value of the transaction in AUD debited to your account when you make a transaction in a foreign currency or in AUD when you are: <ul style="list-style-type: none"> <li>• outside of Australia; or</li> <li>• in Australia where the merchant or financial institution that processes the transaction is located outside of Australia.</li> </ul>
Dormant account fee	\$15.00 six monthly if an account has no transactions (other than government charges or interest) processed during the preceding 24 months
Replacement card fee	\$7.00 or
International:	\$100.00
SMS alert fee (waived if you met the deposit criteria per month)	\$0.20
Unclaimed monies fee	\$30.00
Cheque copy fee	\$15.00
Cheque honour fee	\$5.00
Dishonour cheque fee	\$15.00
EasyPay notification fee	SMS \$0.20 Letter \$8.00
EFT transaction fee (RTGS):	\$20.00
Cheque notify fee	SMS \$0.20 Customer service: \$20.00
Stop payment fee	\$7.00
International currency draft	\$15.00
Telegraphic transfer	\$30.00 \$47.50 (if in AUD)
Telegraphic transfer trace	\$80.00 estimate only
Payment service creation fee	\$2.50
Scheduled BPAY® payment fee	\$1.00

## Government charges

The relevant government body sets the amount for these charges:

- income tax
- all extra government stamp and other duties
- fees and charges that may apply to your account whether or not you are primarily liable to pay those charges (i.e. withholding tax).

If you provide your tax file number, we will report the interest you earn to the Australian Taxation Office (ATO). If you do not provide your tax file number, we may be required to deduct tax from interest earned on your account at the highest marginal tax rate plus the Medicare Levy and remit it to the ATO.

## Transaction limits

Transaction type	Daily limit
Cash withdrawals over the counter at any Greater Bank branch	\$2,500.00
Cash withdrawals via ATM/EFTPOS cash out within Australia	\$1,500.00
Purchase limit per card (EFTPOS and Visa)	\$10,000.00
Daily Cash Limit any combination of: <ul style="list-style-type: none"><li>• ATM/EFTPOS cash out</li><li>• Visa Manual Cash Disbursement</li><li>• Cash-like transactions e.g. credit from PayPal</li></ul>	\$1,500.00
Third party payments and one-off payments processed over the counter at any Greater Bank branch	\$50,000.00
Osko# by BPAY®	\$5,000.00
Online banking	\$25,000.00

## About this document

This product schedule details additional terms and conditions that apply to this account and the use of payment facilities available with such accounts.

This schedule does not contain all the terms and conditions that apply to such accounts and/or the use of payment facilities. You'll also need to read other documents to understand all the terms and conditions that apply, including the Banking General Terms and Conditions and current interest rates on accounts. This product schedule, the Banking General Terms and Conditions and current interest rates on accounts make up the terms and conditions for this account and its payment facilities.

**You agree that by opening an account with us you will be bound by these terms and conditions and the terms and conditions of those other documents.**

If any term in this schedule is inconsistent with the terms and conditions of the Banking General Terms and Conditions, this schedule prevails to the extent of the inconsistency, unless the term relates to a payment facility in which case the Banking General Terms and Conditions prevail to the extent of the inconsistency.

**We may change the terms and conditions that apply to this account and/or the use of payment facilities at any time as described in the Banking General Terms and Conditions.**

## Get in touch

Call our contact centre on **13 13 86** between Monday–Friday 8:00am–6:00pm and Saturday 8:00am–1:00pm.

Visit a branch or our website at [greater.com.au](http://greater.com.au)

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\*Pay ID is administered by NPP Australia Limited. ABN 68 601 428 737

#Osko services are administered by BPAY® Pty Ltd ABN 69 079 137 518

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