

## Access account

An **Access** account gives you quick, easy access to your money for everyday transactions. It also pays a nominal interest rate. Open now online or visit a branch.

### Features

- Interest is calculated daily and paid six-monthly
- Convenient access (branch, ATM, debit card, chequebook (if a cheque facility was attached to your account before 1 March 2021), online banking)
- No monthly account keeping fee
- Visa Debit card with access to Visa payWave, EFTPOS, Apple Pay and Google Pay™+
- Six monthly statements, or monthly if requested
- Sign up for SMS and email alerts
- Access to Visa Offers at [greater.com.au](https://greater.com.au)

### How we apply interest

Interest is calculated daily. We calculate interest by applying the daily percentage rate to the different portions of your daily balance based on the relevant tiers.

Interest you earn is paid into your account every six months on 30 June and 31 December.

Interest rates are variable and may be changed at any time.

Find the latest interest rates at [greater.com.au/help/interest-rates](https://greater.com.au/help/interest-rates)

If the interest calculated on your account on a particular day (when expressed as a number of cents) is not a number of whole cents, the interest is rounded to the nearest cent before it is applied to your account. Where the interest calculated is less than \$0.005 it will be rounded to zero.

### Eligibility

To open an Access account, you must be in Australia and have an Australian residential address.

You need to be able to verify both your identity and residential address.

### Using your account

Access all transactions on your account via online banking.

We generally issue you a statement every six months, or monthly if requested.

You may pay for something, but not see the transaction in your account that day. This may be because the transaction is still being processed, or, you made it on a non-business day. This may impact your interest calculations.

You need at least \$1.00 in your account to keep it open.

## How you can move money into your account

- Online and mobile banking
- Direct credit (via BSB and Account Number or PayID™^)
- Osko by BPAY®#
- Over the counter at a branch.

## How you can make payments

- Online and mobile banking
- Visa Debit card (with access to contactless including Apple Pay and Google Pay™)
- EFTPOS
- BPAY®
- Osko by BPAY®
- Automatic payments (direct debits, schedule payments)
- Over the counter at a branch
- Using a third party i.e., another financial institution
- Chequebook (if a cheque facility was attached to your account before 1 March 2021).

## How to close your account

1. Contact us by phone or email, or visit us in a branch for a withdrawal form
2. Return the completed form
3. Destroy all cards and unused cheques.

## Fees and charges

Your Access account is subject to transaction fees, government charges and third-party fees.

### Transaction fees

There is a \$3.00 monthly fee allowance with your account. You will receive an additional \$3.00 per month for each whole \$1,000.00 in your account based on the minimum monthly balance.

The \$3.00 fee allowance is increased to \$20.00 per month if your account is for a charity or community based organisation.

You can apply for an exemption on your account by linking that account to your home loan (excludes Line of Credit, Basic/Great Rate Home Loan or a qualifying personal loan approved from 1 July 2008).

To receive the linked loan fee allowance, the qualifying loan must be in the same name, or at least one of the same names, as your transaction account.

Transaction fees are charged monthly on the first day of the following month and upon closure of your account.

Transaction type	Fee
Over-the-counter withdrawals	\$2.25
EFTPOS Fee (with or without cash out)	\$0.70
Over-the-counter BPAY®	\$1.00
Deposit bagged coin	1.00% of the total amount deposited
Deposit unbagged coin	2.00% of the total amount deposited
Bank cheque fee	\$9.00
Cheque drawn	\$0.80
Overseas ATM	\$5.00 plus 3.00% of the AUD amount
Cheque deposit	\$0.25

### Third party fees and charges

Payable when you make a cash withdrawal or balance enquiry using an ATM not operated by Greater Bank. You are notified of the fees by the operator at the time of the transaction.

## Service charges

These fees and charges are debited from your account at the time a service is provided or the transaction takes place.

Charge type	Fee
Information fee	\$20.00 plus \$1.00 per page
Bank transfer fee	\$8.00
Bulk coin purchase fee	
External order	\$8.00
Existing branch stock	2.00% of total value (minimum \$2.00)
Direct debit dishonour fee	\$8.00
Foreign currency deposit fee	\$5.00
Foreign currency conversion fee	3.00% of the value of the transaction in AUD debited to your account when you make a transaction in a foreign currency or in AUD when you are: <ul style="list-style-type: none"> <li>• outside of Australia; or</li> <li>• in Australia where the merchant or financial institution that processes the transaction is located outside of Australia.</li> </ul>
Dormant account fee	\$15.00 six monthly if an account has no transactions (other than government charges or interest) processed during the preceding 24 months
Replacement card fee	\$7.00 or
International: for any replacement card issued overseas	\$100.00 (international)
SMS alert fee	\$0.20
Unclaimed monies fee	\$30.00
Cheque copy fee	\$15.00
Cheque honour fee	\$5.00
Dishonour cheque fee	\$15.00
EasyPay notification fee	SMS \$0.20 Letter \$8.00
EFT transaction fee (RTGS)	\$20.00
Cheque notify fee	SMS \$0.20 Customer service: \$20.00
Stop payment fee	\$7.00
Telegraphic transfer (Outgoing International Payment)	\$30.00 when transferring in a foreign currency* \$50.00 when transferring in AUD**  Fee is inclusive of *\$20.00 or **\$40.00 payable to the product issuer, Convera Australia Pty Ltd..
Payment service creation fee	\$2.50

## Government charges

The relevant government body sets the amount for these charges:

- income tax
- all extra government stamp and other duties
- fees and charges that may apply to your account whether or not you are primarily liable to pay those charges (i.e. withholding tax).

If you provide your tax file number, we will report the interest you earn to the Australian Taxation Office (**ATO**). If you do not provide your tax file number, we may be required to deduct tax from interest earned on your account at the highest marginal tax rate plus the Medicare Levy and remit it to the ATO.

## Transaction limits

Transaction type	Daily limit
Cash withdrawals over the counter at any Greater Bank branch per account	\$2,500.00
Cash withdrawals via ATM/EFTPOS cash out within Australia per card	\$1,500.00
Purchase limit per card (EFTPOS and Visa)	\$10,000.00
Daily Cash Limit any combination of: <ul style="list-style-type: none"><li>• ATM/EFTPOS cash out</li><li>• Visa Manual Cash Disbursement</li><li>• Cash-like transactions e.g. credit from PayPal</li></ul>	\$1,500.00
Third party payments and one-off payments processed over the counter at any Greater Bank branch per payment	\$50,000.00
Osko by BPAY® per customer	\$5,000.00
Online banking per customer	\$25,000.00

## About this document

This product schedule details additional terms and conditions that apply to this account and the use of payment facilities available with such accounts.

This schedule does not contain all the terms and conditions that apply to such accounts and/or the use of payment facilities. You'll also need to read other documents to understand all the terms and conditions that apply, including the Banking General Terms and Conditions and current interest rates on accounts. This product schedule, the Banking General Terms and Conditions and current interest rates on accounts make up the terms and conditions for this account and its payment facilities.

**You agree that by opening an account with us you will be bound by these terms and conditions and the terms and conditions of those other documents.**

If any term in this schedule is inconsistent with the terms and conditions of the Banking General Terms and Conditions, this schedule prevails to the extent of the inconsistency, unless the term relates to a payment facility in which case the Banking General Terms and Conditions prevail to the extent of the inconsistency.

**We may change the terms and conditions that apply to this account and/or the use of payment facilities at any time as described in the Banking General Terms and Conditions.**

## Get in touch

Call our contact centre on **13 13 86** between Monday–Friday 8:00am–6:00pm and Saturday 8:00am–1:00pm.

Visit a branch or our website at [greater.com.au](http://greater.com.au)

\*Apple, the Apple logo, Apple Watch, Apple Pay, Face ID, iPhone, and Touch ID are trademarks of Apple Inc., registered in the U.S. and other countries and regions.

+Google Pay is a trademark of Google LLC.

^Pay ID™ is a trademark of NPP Australia Limited ABN 68 601 428 737.

#Osco by BPAY® and BPAY® are registered to BPAY Pty Ltd ABN 69 079 137 518.

You should review the relevant payment facility terms and conditions available on our website before deciding whether a service is appropriate for your personal circumstances.

Head Office: 103 Tudor Street Hamilton NSW 2303

PO Box 173 Hamilton NSW 2303 **T** 13 13 86 **F** 02 4921 9112

Newcastle Greater Mutual Group Ltd ABN 96 087 651 992 AFSL/Australian credit licence 238273

MA-6707\_09/23